

Payables WorkCenter PeopleSoft 9.2

User Guide

July 2025



Revision Control

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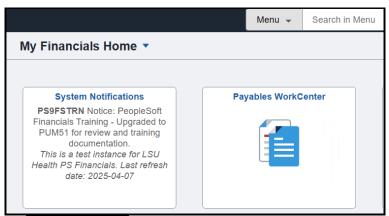
Overview

- Provides a central area for users to access key components within the Financial Systems.
- Enables users to access various pages and keep multiple windows open while processing daily work.
- Reduces navigation time allowing users to accomplish daily tasks.

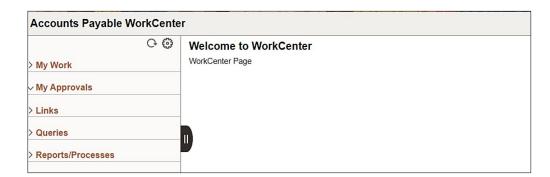


Accessing Your Payables WorkCenter

After logging on to PeopleSoft, you will see a landing page similar to the one shown below.



Select the Payables WorkCenter tile.





The Accounts Payable WorkCenter

* Menu Items are based on Security roles.

Accounts Payable WorkCenter				
0.6	Welcome to WorkCenter			
> My Work	WorkCenter Page			
∨ My Approvals				
> Links				
> Queries	n			
> Reports/Processes				

The Payables WorkCenter is divided into two general areas.

- On the left side of the WorkCenter page is the menu known as the pagelet area.
- On the right side of the WorkCenter page is the transaction area. This area can display various items such as a welcome statement, transaction pages and grids, dashboards, or pivot grids.

Pagelets

The Accounts Payable WorkCenter is divided into five (5) general menu items called pagelets. Each pagelet in the menu, (*left side*), includes group headings which are used to place similar pages and links into logical groupings and are expandable and collapsible.

My Work

My Work pagelet includes links to events and notification alerts and prioritized items needing immediate attention. This pre-seeded pagelet gives you visibility into the most critical pieces of your job. You can see exactly what should be worked on at a given time.

Each task has its own set of related actions that can be taken on one or multiple transactions discussed in the "Using Payables WorkCenter – My Work" session.

Vouchers

- Unpaid Voucher Status All vouchers that are yet to be paid.
- Vouchers Ready for Posting Vouchers that are ready for posting.
- Manually Overridden View the Match Workbench Manually Overridden page.
- *Unverified Control Groups* List of Unverified Control Groups.
- Scheduled Payment on Hold Vouchers placed on payment hold.

• Vouchers Exceptions

- *Incomplete Vouchers* All vouchers that a have been "Saved for Later".
- Budget Check Errors Vouchers with Budget Check Errors.
- Match Exceptions Exist View the Match Workbench Match Exceptions Exist page.
 - Recycled Vouchers Vouchers that have been created by the



Voucher Build process with errors.

My Approvals (For approvers only)

- Voucher Approvals
- Payment Requests

Links

Includes access to pages and other areas of interest including external links and references. This pre-seeded pagelet enables you to navigate to key components of the application.

- Payments
 - Review Pay Cycle Errors
 - Review Withholding Alert
- Payment Requests
 - Fluid Payment Request Approval
 - Payment Request Center
- Vouchers
 - Regular Entry
 - Voucher Search (New)
 - Quick Invoice Entry
 - Close Voucher
 - Delete Voucher
 - UnPost Voucher
 - Voucher Build Error Detail
 - Voucher Maintenance Search
 - Voucher Maintenance
 - Voucher Mass Maintenance
 - Approve Voucher
 - Approval Framework Vouchers
 - Match Workbench
- Payables Inquiries
 - Voucher
 - Voucher Accounting Entries
 - Voucher Document Status
 - Voucher Journal Drill Down
 - Match Exceptions Analysis
 - Payment
 - Payment Document Status
 - Supplier Aging

Queries

Pagelet includes links to commonly used private and public queries. This pagelet includes access to Query Manager and any public or private queries that you can access. Query



output can be viewed in the transaction area. You can personalize the pagelet to add your own personal queries.

Reports/Processes

Includes access to frequently used reports, processes and Process Monitor.

- **Processes** This pagelet includes access to key processes that you need to execute and have access to.
- **Reports** Links to the pre-seeded reports.
- Monitor Provides direct access to Report Manager and Process Monitor.



Getting Started

If you have never used the Payables WorkCenter, all **My Work** menu items will be **RED**. This means that no filters have been defined. Filters will need to be completed before any information can be found for a particular menu item.

NAVIGATION: Payables WorkCenter tile



Personalize

To personalize the Payable WorkCenter pagelets, click the Personalize button.



Select Personalize

The page will open with all available pagelet tabs.





Personalize My Work

The **My Work** tab displays groups for **Vouchers** and **Voucher Exceptions.** Personalize the following:

My Work Grouplet

Start My Work Grouplet Collapsed

• Select this check box if you want to view the **My Work Grouplet** as collapsed when you access the WorkCenter. By default, this check box is unchecked.

Group Label Vouchers

Start Group Collapsed

• Select this check box if you want to view the **Voucher Group** as collapsed when you access the WorkCenter.

Show Count

• Select the **Show Count** check box for the links for which you want the system to generate and show count indicators. By default, these check boxes are selected.

Starting Page

• Select the **Starting Page** check box for the link that you want to display the details in the work area when you first open the work center. Only one check box is allowed under **My Work Grouplet**. If no box is checked, the first item in the *Link Label* list will display.

Group Label Voucher Exceptions

Start Group Collapsed

• Select this check box if you want to view the **Voucher Exceptions Group** boxes as collapsed when you access the WorkCenter. By default, this check box is unchecked.

Show Count

Not applicable.

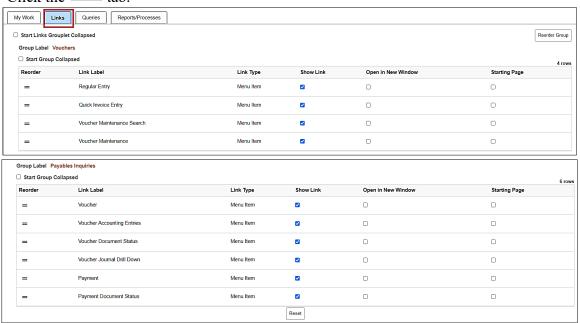
Starting Page

Select the Starting Page check box for the link that you want to display the details in the work area when you first open the work center. Only one check box is allowed under My Work Grouplet. If no box is checked, the first item in the Link Label list will display.



Personalize Links

Click the Links tab.



The Links tab displays groups for Vouchers Payment Requests and Payables Inquiries. If other Group Labels are visible, the personalization steps are the same. You can personalize the following:

Links Grouplet

Start Links Grouplet Collapsed

• Select this check box if you want to view the **My Work Grouplet** as collapsed when you access the Payables WorkCenter. By default, this check box is unchecked.

Group Label Payments

Start Group Collapsed

• Select this check box if you want to view the **Payment Group** as collapsed when you access the Payables WorkCenter.

Show Links

• Select the **Show Links** check box for the links for which you want the system to display the sub-menu items. By default, these check boxes are selected.

Open in New Window

• Select the **Open in New Window** check box if you want to open the sub-menu item in a new window when selected.

Starting Page

• Select the **Starting Page** check box for the link that you want to display as the start page in the menu.

Group Label Payment Requests

Start Group Collapsed



• Select this check box if you want to view the **Payment Request Group** as collapsed when you access the Payables WorkCenter.

Show Links

• Select the **Show Links** check box for the links for which you want the system to display the sub-menu items. By default, these check boxes are selected.

Open in New Window

• Select the **Open in New Window** check box if you want to open the sub-menu item in a new window when selected.

Starting Page

• Select the **Starting Page** check box for the link that you want to display as the start page in the menu.

Group Label Vouchers

Start Group Collapsed

• Select this check box if you want to view the **Voucher Group** as collapsed when you access the Payables WorkCenter.

Show Links

• Select the **Show Links** check box for the links for which you want the system to display the sub-menu items. By default, these check boxes are selected.

Open in New Window

• Select the **Open in New Window** check box if you want to open the sub-menu item in a new window when selected.

Starting Page

• Select the **Starting Page** check box for the link that you want to display as the start page in the menu.

Group Label Payables Inquiries

Start Group Collapsed

• Select this check box if you want to view the *Payables Inquiries* as collapsed when you access the Payables WorkCenter.

Show Links

• Select the **Show Links** check box for the links for which you want the system to display in the sub-menu items. By default, these check boxes are selected.

Open in New Window

• Select the **Open in New Window** check box if you want to open the sub-menu item in a new window.

Starting Page

• Select the Starting Page check box for the link that you want to display as the start page in the menu.

Reorder Group





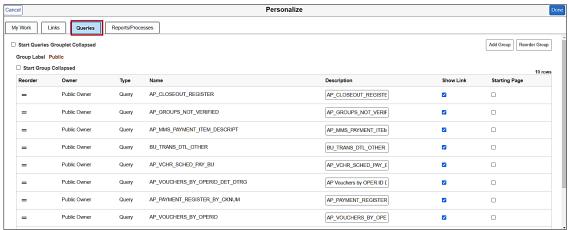
Groups can be sorted alphabetically.





Personalize Queries

Click the Queries tab.



The **Queries** tab opens with pre-seeded queries. Additionally, you can add a new group to include other queries that you may use regularly.

Queries Grouplet

Start Queries Grouplet Collapsed

• Select this check box if you want to view the **Queries Grouplet** as collapsed when you access the Payables WorkCenter. By default, this check box is unchecked.

Group Label Public

Start Group Collapsed

• Select this check box if you want to view the **Group** <u>Public</u> or **Group** <u>User Defined</u> as collapsed when you access the WorkCenter.

Starting Page

• Select the Starting Page check box for the link that you want to display as the start page in the menu.

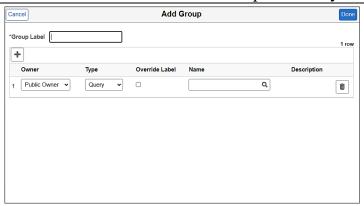
Description

• The default values are the description saved with the query. These can be kept as is or changed to better identify the query. Changing the description is for the Payables WorkCenter only. It does not change the description of the actual query.

Add Group

You can add other groups of public queries if desired. To add a group, complete the following.

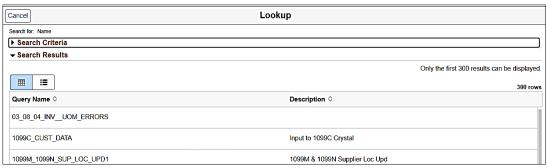
Click the Add Group link. The following page will appear.



Enter a user defined Group Label.

Leave Owner and Type as is.

Select the magnifying glass in the **Name** column to search for and select the desired query.



Select Search Criteria



If you know the query name, enter it in Query Name field.

If you are not sure of the correct spelling of the query name, select the Show Operators function. You can now use different *Operators* in either the *Query Name* or *Description* to search for the desired query.

Click Search

Once you have located the desired query, select it.

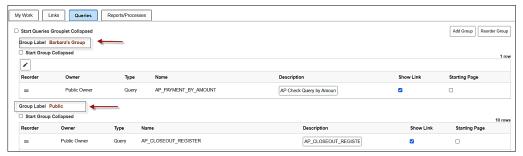




If you select **Override Label**, the **Description** box will become available to enter the desired information which will appear in the menu.

Select Done

The results are shown below.

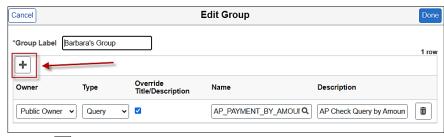


Edit a Group

To add additional queries to the User Defined group, complete the following.



Click the Edit sign.



Click the + sign.



Complete the steps detailed in the "Add Group" section above.

Reorder Group

• If multiple groups exist, select the Reorder Group to re-order how the groups appear in the menu in alphabetical order.



Click the up/down arrows link:



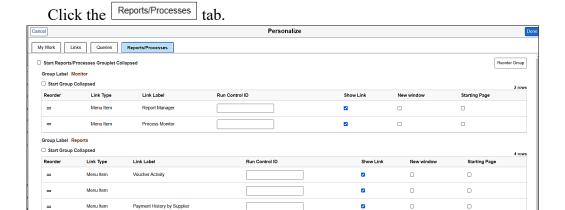
Select how you want to sort the Label or Group Label.

Select Done

The Sort results will be displayed on the start page in the menu.



Personalize Reports/Processes



The **Reports/Processes** tab displays groups for **Reports** and **Monitor** (*Process Monitor*). If other **Group Labels** are visible, the personalization steps are the same. You can personalize the following:

Reports/Processes Grouplet

Menu Item

Start Reports/Processes Grouplet Collapsed

 Select this check box if you want to view the Reports/Processes Grouplet as collapsed when you access the Payables WorkCenter. By default, this check box is unchecked.

V

Group Label Processes

Start Group Collapsed

 Select this check box if you want to view the *Processes* as collapsed when you access the Payables WorkCenter.

Run Control ID

• If you have run reports before in regular navigation, you would have created a Run Control ID and you can enter that information here. If not, you can leave this blank. By default, these boxes are blank,

Show Links

• Select the **Show Links** check box for the links for which you want the system to display the sub-menu items. By default, these check boxes are selected.

New Window

 Select the New Window check box if you want to open the sub-menu item in a new window.

Starting Page

• Select the **Starting Page** check box for the link that you want to display as the start page in the menu.

Group Label Reports

Start Group Collapsed

Select this check box if you want to view the Reports as collapsed when you access



the WorkCenter.

Run Control ID

• If you have run reports before in regular navigation, you would have created a Run Control ID and you can enter that information here. If not, you can leave this blank. By default, these boxes are blank,

Show Links

• Select the **Show Links** check box for the links for which you want the system to display the sub-menu items. By default, these check boxes are selected.

New Window

 Select the New Window check box if you want to open the sub-menu item in a new window.

Starting Page

• Select the **Starting Page** check box for the link that you want to display as the start page in the menu.

Group Label Monitor

Start Group Collapsed

• Select this check box if you want to view the **Monitor Group** as collapsed when you access the Payables WorkCenter.

Run Control ID

• If you have run reports before in regular navigation, you would have created a Run Control ID and you can enter that information here. If not, you can leave this blank. By default, these boxes are blank,

Show Links

• Select the **Show Links** check box for the links for which you want the system to display the sub-menu items. By default, these check boxes are selected.

New Window

• Select the **New Window** check box if you want to open the sub-menu item in a new window.

Starting Page

• Select the **Starting Page** check box for the link that you want to display as the start page in the menu.

Personalize My Approvals

* Menu Items are based on Security roles.

The **My Approvals** tab displays items list **Vouchers** and **Payment Requests** ready for approval. Personalize the following:

My Approvals Grouplet

Start My Approval Grouplet Collapsed

 Select this check box if you want to view the My Approvals Grouplet as collapsed when you access the Payables WorkCenter. By default, this check box is unchecked.

Group Label AP Approvals

Start Group Collapsed

Select this check box if you want to view the My Approvals Group as collapsed



when you access the Payables WorkCenter.

Show Count

• Select the **Show Count** check box for the links for which you want the system to generate and show count indicators. By default, these check boxes are selected.

Starting Page

• Select the **Starting Page** check box for the link that you want to display the details in the work area when you first open the work center. Only one check box is allowed under **My Approvals Grouplet**. If no box is checked, the first item in the menu will display.

Personalize My Insights

** My Insights will not be available to use until a future tools upgrade. **Personalization** will be available at that time.



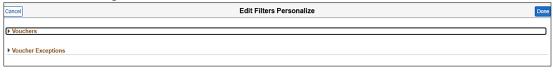
Edit Filters

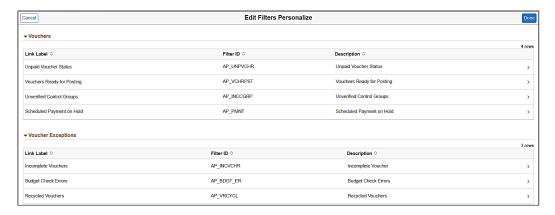
Filters only exist for Vouchers and Voucher Exceptions.

To edit filters, click the Personalize linl



Select the Edit Filters option.

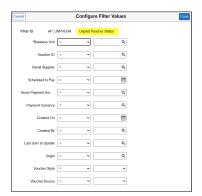




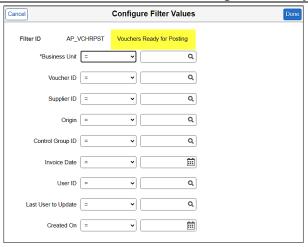
Vouchers – Configure Filter Values

NOTE: The **My Work** filters are created by business unit. Business Unit IDs are casesensitive. Additionally, you can use the '*in*' or '*between*' operators to get both primary business unit and "secondary" business unit vouchers and other line items listed.

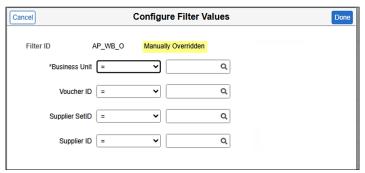
Click the \bigcirc side arrow for the applicable line to complete the configuration.



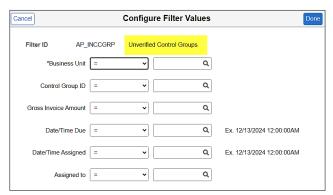




Add filter for Business Unit "="(Single) Business Unit or Add filter for Buisness Unit "in" (multiple) Business Units

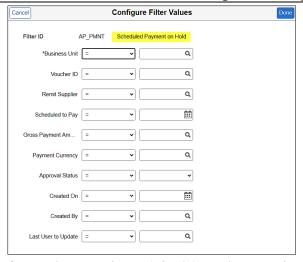


Add filter for Business Unit "="(Single) Business Unit or Add filter for Buisness Unit "in" (multiple) Business Units





PeopleSoft Payables WorkCenter

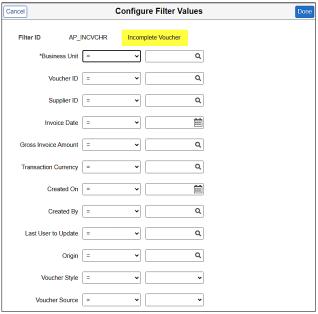




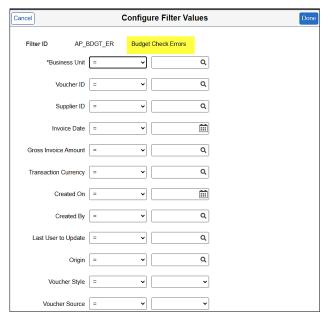
Voucher Exceptions - Configure Filter Values

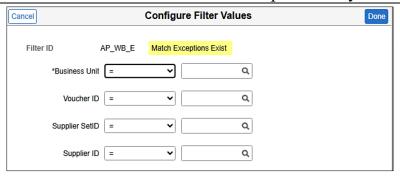
*NOTE: The My Work filters are created by business unit. Business Unit IDs are case-sensitive. Additionally, you can use the 'in' or 'between' operators to get both primary business unit and "secondary" business unit vouchers and other line items listed.

Click the side arrow for the first line to complete the configuration.

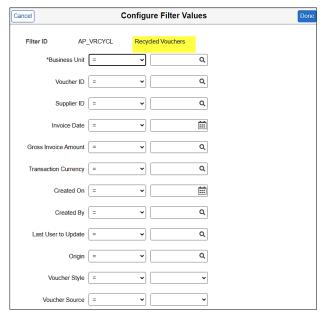


Add filter for Business Unit "="(Single) Business Unit or Add filter for Buisness Unit "in" (multiple) Business Units





Add filter for Business Unit "="(Single) Business Unit or Add filter for Buisness Unit "in" (multiple) Business Units





Using Payables WorkCenter – My Work

*NOTE: Access to menu items is controlled by security roles.

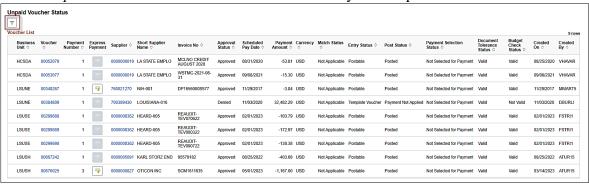
My Work

The **My Work** pagelet includes two areas of work: *Vouchers* and *Voucher Exceptions*. The *Voucher* area includes voucher-related tasks such as voucher statuses. The *Voucher Exception* area includes information about voucher exceptions and related errors.

**Note: Each task has its own set of related actions that can be taken on one or multiple transactions.

Vouchers

• *Unpaid Voucher Status* – All vouchers that are yet to be paid.

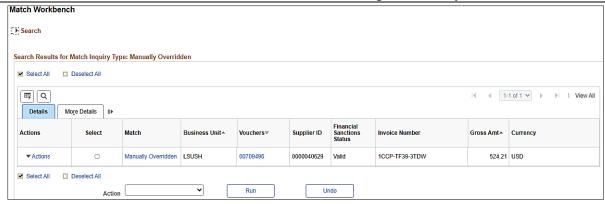


Vouchers Ready for Posting – Vouchers that are ready for posting.



• *Manually Overridden* – Vouchers with exceptions that have been manually overridden and are *Ready for Matching*.

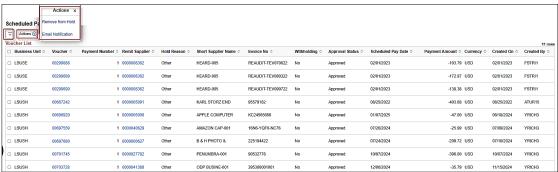




• Unverified Control Groups – List of Unverified Control Groups. (HCSDA and LAKMC only)

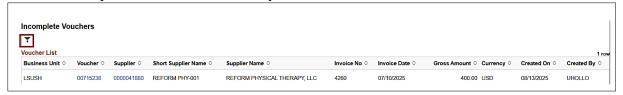


• Scheduled Payments on Hold – List of Vouchers that have been placed on payment hold.



Voucher Exceptions

• Incomplete Vouchers – Generally vouchers that have been "Saved For Later".

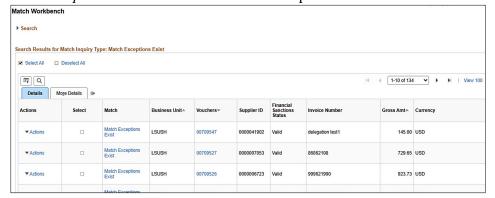


• Budget Check Errors – Vouchers that have failed Budget Checking.





• Match Exceptions – Vouchers with match exceptions.



• Recycled Vouchers – Vouchers that have been created by the Voucher Build process with errors. Generally, Payment Request Vouchers.





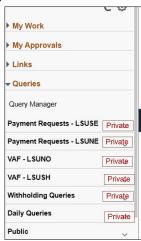
Queries

The Queries pagelet includes a list of pre-seeded commonly used queries. This pagelet includes access to Query output that can be viewed in the transaction area. You can personalize the pagelet to include additional queries.

Public – *List of pre-seeded Queries* Private – *User defined queries*

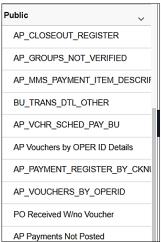
Private Queries

If you created Private Queries in the *Personalize Queries* section, they will be listed as shown below (without the word Private).



Public Queries

Some of the most commonly used Public queries have been added. These are pre-seeded and cannot be changed.





Reports/Processes

The Reports/Processes pagelet includes links to Payables Processes, Report Manager and Process Monitor.

Processes

Contains a list of pre-seeded processes. Access is based on security roles.

- Payment Posting
- LSU Load Student Payments
- Load Refund Vouchers
- Load Vouchers
- Voucher Build
- Pay Cycle Manager
- Matching
- Voucher Budget Check
- Voucher Posting
- Voucher On-Demand Process

Reports

Contains a list of pre-seeded reports. Access is based on security roles.

- Voucher Activity
- Supplier Detail
- Payables Open Liability
- Payment History by Bank
- Payment History by Supplier
- Supplier Summary
- Match Exceptions
- Open Liability Reconciliation

Monitor

Provides direct access to Report Manager and Process Monitor.

- Report Manager
- Process Monitor